

CELEBRATING OUR PRIDE IN SERVICE OVER THE YEARS

Since launching Pride in Service on Veteran's Day in 2018, CSX has proudly partnered with our dedicated non-profit partners, employees and local community members to "serve those who serve." Through this signature initiative, CSX aims to support this community – from deployed troops, to veterans and first responders here on the homefront, to their children, spouses and loved ones.

We're incredibly proud of the collective impact our collaborative efforts have had in connecting this community with the resources they need, when they need them most, particularly during times of hardship, transition and financial strain.

TOGETHER, WITH 5 LEADING NON-PROFITS...



WE CONTINUED TO INCREASE OUR REACH BY IMPACTING...

795,000+ beneficiaries

across
all 50 states



across
40 countries



all 7 seas

*Select individuals may have been reached more than once

WE CONTINUED OUR SUPPORT FOR INDIVIDUALS & FAMILIES IN NEED THROUGH...

Over 3,200,000

items of gratitude

gifted to deployed military members and their families

Nearly 1,500

events held

to support moments of transition and financial stress including military family moves, back to school, new babies and the holidays

Over 450

scholarships given

to the children of first responders impacted by injury or death in the line of duty or overall financial strain

Nearly 19,000

grants distributed

to financially support first responders, service members and their families in times of need

9

community chapters supported

that are designed specifically to reach military families across their surrounding communities and states

OUR PEOPLE AND OUR PARTNERS JOINED US WITH...

10,000+

hours donated by employees

\$120,000+

raised by employees for the cause

AND, WE AMPLIFIED THE VOICES OF OUR NATION'S SERVICEMEMBERS...

CSX has invested in learning more about the most critical issues facing our nation's heroes and their loved ones, both while on duty and here on the home front. We have collaborated with our Pride in Service partners to fund critical research that informs our shared programming, designed to address the unique challenges these audiences face.

212,000

warriors reached through the CSX-sponsored Wounded Warrior Project's Annual Warrior Survey, released in 2022

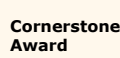
2,731

military family members of color surveyed and **+19K Policymakers and leaders directly reached** through the CSX-sponsored Blue Star Families' Social Impact Research 2021: The Diverse Experiences of Military & Veteran Families of Color

"Addressing the issues facing our service members is a key priority for CSX and our Pride in Service partners but it's critical to understand their current priorities in order to deliver what they need, when they need it."

- BRYAN TUCKER, VICE PRESIDENT OF CORPORATE COMMUNICATIONS, CSX

AND WE'VE BEEN RECOGNIZED FOR OUR HARD WORK TOO!



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"I could not be more thankful for your and CSX's support in helping me achieve my dreams. Thank you so much again for your thoughtfulness in supporting me and my goals."

- CSX & FIRST RESPONDERS CHILDREN'S FOUNDATION PRIDE IN SERVICE SCHOLARSHIP RECIPIENT

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"This package came right when I really needed something to hold onto as, I'm currently overseas on a mission that's been stressful. I appreciate what you do and just wanted to say thank you for always having us in your heart."

- CSX & OPERATION GRATITUDE CARE PACKAGE RECIPIENT

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"The assistance was a blessing. We are forever grateful and will share your good work with all military families in need of support."

- CSX & OPERATION HOMEFRONT CFA RECIPIENT

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"I personally lost 3 close friends while serving so to tell their stories and uplift others along the way is truly a blessing. I am completely honored and humbled to raise awareness during Carry Forward"

- CSX & WOUNDED WARRIOR PROJECT CARRY FORWARD PARTICIPANT

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"At these meetings, I was able to meet other military spouses going through the same struggles, and quickly learned that military spouses are a tight-knit group dedicated to lifting up one another. Knowing I really wasn't alone made a difference."

- CSX & BLUE STAR FAMILIES CHAPTER MEMBER